

CABINET MEMBERS REPORT TO COUNCIL

June 2022

**COUNCILLOR VIRGINIA GAY - PORTFOLIO HOLDER FOR LEISURE,
WELLBEING & CULTURE**

1 Progress on Portfolio Matters – Well Being

North Norfolk Health & Wellbeing Partnership

The inaugural meeting of the shadow North Norfolk Health & Wellbeing Partnership was held on 25th April 2022. Chaired by Cllr Virginia Gay the focus of the multi-agency partnership includes promoting residents' health and wellbeing, addressing wider determinants of health, tackling health inequalities, increasing community resilience and connectivity and aligning commissioning and services.

Covid Recovery funding of approximately £347,250 which must be spent by 31st March 2023 has been allocated to the Partnership.

NNDC made a successful bid to the Partnership for funding towards a Community Connector Service located within the Early Help and Prevention Team. The service will have a dedicated team leader and eight Community Connectors who will each be responsible for one of the eight towns in the district and its rural hinterland.

The aim of the Community Connectors service is to work strategically and in partnership with key external statutory and third sector organisations across North Norfolk. At a local level it will work with community leaders, organisations, groups and individuals across the eight identified towns and hinterlands to understand the impact of Covid and other local health, social, economic issues and their impact on the community, identify priorities, needs or gaps in support, facilities or service provision. Public Health data will help inform and direct the focus of the Community Connectors in each area.

The service will aim to improve the quality of life of residents within communities, in particular those who are most disadvantaged and to promote equality of opportunity and aspiration with a particular focus on health and wellbeing.

It will support and empower individuals and communities to identify local solutions to current need and issues to reduce, delay or avoid the need for statutory service intervention. As a result, individuals and communities will develop and increase resilience against current and future challenges including COVID response and recovery.

Where more formal support is needed, the service will work collaboratively with relevant NNDC services, wider statutory and third sector organisations and partners to implement organisational and community led resolutions.

The Community Connector Team Leader will be in post on 20th June 2022. The majority of the Community Connectors have been appointed and will start work in June / July.

North Norfolk Waiting Well project

NNDC has successfully bid for funding from the Community Transformation Fund to deliver a "Waiting Well"

It is well documented that the Covid Pandemic has had a significant impact on waiting lists for non-urgent surgeries, whilst resources were further stretched and limitations were further imposed on hospitals. In North Norfolk, with our predominantly older population, there has been a significant increase in waiting times for orthopaedic surgery.

With collaboration from the CCG and the Norfolk and Norwich University Hospital, NNDC have created a working model for a 'Waiting Well' project.

The aims of the project are to employ a dedicated Waiting Well officer who will:

- Provide support to those North Norfolk residents who are on the Orthopaedic surgery waiting lists.
- Increase knowledge and awareness of the support available by NNDC, statutory and voluntary organisations for support.
- Ensure a more proactive approach to offering support for those on the waiting lists who require housing adaptations or who have other needs highlighted or exacerbated by the waiting list delays.
- Maintain contact with people so that support is available when they return home after surgery.

The overall aim of the project is to proactively enable people to live safely and independently within their homes, reduce the risk of falls and avoidable unplanned or emergency hospitalisation. The project will also look to address isolation and other wider determinants of wellbeing within vulnerable residents in the district, therefore lifting pressure from primary care.

It is anticipated that similar data agreements will be established with the James Paget and Queen Elizabeth hospital to ensure that residents across North Norfolk can benefit from the Waiting Well project.

North Norfolk Armed Forces Covenant Pledge

Following signature and adoption of the North Norfolk District Council Pledge at Full Council, NNDC applied for and were awarded a Bronze Award from the Defense Employer Recognition Scheme. Publicity to promote NNDC Armed Forces Covenant Pledge, the Defense Employer Recognition Scheme Bronze Award and the updated NNDC Armed Forces web pages will coincide with Armed Forces Day on 25th June 2022.

Homes for Ukraine

Seventy one accommodation checks and forty seven welfare checks have been under taken.

Based on the data from hosts we know that seventy five adults and fifty children have applied to come to North Norfolk. A significant number of these guests have arrived as the process to grant visas has improved. A Ukrainian / Russian speaking

Community Development Officer has been appointed. Ukrainian Welcome meetings are held bi weekly at NNDC.

2 Forthcoming Activities and Developments.

The North Norfolk Health and Well Being Partnership will be identifying further projects for the benefit of our District. Any projects identified must be completed by next March.

3 Meetings attended

By the time that you read this I shall have attended the second meeting of the North Norfolk Health and Well Being Partnership on 15/06/22. I have also attended briefings with the People Services Team.

14th June – meeting with the Citizens Advice Bureau

10.6.2022