

OVERVIEW & SCRUTINY: OUTCOMES & ACTION LIST - JULY 2022

REPORT, RECOMMENDATIONS & ACTIONS	ACTION BY	DATE
<p><u>10. AMBULANCE RESPONSE TIMES MONITORING: ICB (FORMER CCG) & EEAST</u></p> <p>RESOLVED</p> <p>1. To note the discussion</p> <p>ACTIONS</p> <p>1. Consideration to be given as to how NNDC may help to promote key health related messages at Town and Parish level to support ICB and EEAST</p>	<p>O&S Committee</p> <p>ICB/EEAST</p>	<p>July 2022</p> <p>September 2022</p>
<p><u>11. CCFA: IMPACT OF SECOND HOMES AND HOLIDAY LETS DATA REPORT</u></p> <p>RESOLVED</p> <p>1. It is recommended that Members note the data provided in the report and consider the merit of draft policies relating to Council Tax and Planning restrictions, alongside the resources required to implement such policies.</p> <p>2. To recommend to Cabinet that NNDC supports the draft provisions of the Regeneration and Levelling Up Bill which would enable the doubling of Council Tax on second homes, alongside the Council making representations to Government seeking further legislative changes to enable the retention of increased tax revenue collected by 2nd tier authorities (District Councils).</p> <p>3. To recommend to Cabinet that NNDC supports the extension of planning controls proposed in the draft provisions of the Regeneration and Levelling Up Bill, alongside the Council making representations to Government seeking further changes to request that all second and holiday homes require planning permission.</p> <p>4. To recommend to Cabinet that NNDC responds positively to a call for evidence on the registration of tourist accommodation.</p> <p>5. If Cabinet are not satisfied that the data provided in the report provides the necessary information required to support mitigation measures, it is recommended that consideration is given to what further investigation is required, and the resources necessary to undertake such investigations.</p> <p>6. To recommend to Cabinet that consideration is given to consulting Parish and Town Councils on the impact of second homes and holiday lets, and take account of any proposed mitigation.</p> <p>ACTIONS</p> <p>1. Scrutiny Officer to arrange Member Briefing on impact of second homes with Prof. C Hilber</p>	<p>O&S Committee</p> <p>Cabinet</p> <p>Scrutiny Officer</p>	<p>July 2022</p> <p>September 2022</p> <p>August 2022</p>

12. EQL SCRUTINY PANEL: PUBLIC CONVENIENCES REVIEW & RECOMMENDATIONS REPORT

RESOLVED

Urgent recommendations:

- 1. To recommend that all options for campervan waste disposal such as those commercially available and/or portable disposal systems are considered by the Environment Portfolio Holder and relevant Director for urgent implementation in appropriate areas to mitigate the impact of this waste on existing public conveniences during the summer season.**
- 2. To recommend investigation of the potential for installation of campervan waste disposal facilities at existing suitable public convenience sites and County run public recycling centres, with appropriate local advertising, if such facilities are seen as consistent with current laws covering 'Wild Camping' and NNDC environmental policies and considered effective in solving current fly-tipping problems.**

High priority recommendations:

- 3. To recommend that an external audit of the Council's public conveniences is undertaken to review factors including: lighting, signage, cleanliness, site position, energy efficiency etc.**
- 4. To recommend that a review of the outcomes of the external audit alongside current structural surveys is undertaken during winter 2022-23 to develop an action plan for the facilities in 2023-24 and annually thereafter, actioned by Property Services, Estates and the Environmental Health (Cleansing).**
- 5. To recommend that a cleansing 'standard' is established, embedded and reported on to ensure cross facility standards are maintained across the District.**
- 6. To recommend that consideration be given to extend and enable out of hours accessibility of disabled toilets in major tourism locations, through security improvements.**
- 7. To recommended that a standard design 'type' be adopted that is flexible enough to fit most locations where new build may be an option. The use of single self-contained WC cubicles would eliminate wasted lobby areas, address equality and diversity needs and allow partial closures during quieter months or maintenance works.**

Normal priority recommendations:

- 8. To recommend that a simple customer feedback system is created and promoted to obtain and maintain ongoing feedback to support and evidence need for future changes or address any issues.**

Cabinet PH &
Director for
Communities

July 2022

Cabinet

September 2022

<p>9. To recommend that the Strategy is reviewed and updated at least every 4 years, and that an annual review of the service provision and customer feedback is undertaken by Property Services and cleansing providers, and considered by the Overview & Scrutiny Committee or Scrutiny Panel.</p> <p>10. To recommend that the decision making matrix be used and refined to determine future need.</p> <p>11. To recommend that location suitability be assessed as part of the PC external audit/review.</p> <p>12. To recommend that design and cost-benefit analysis of self-contained cubicle facilities are undertaken for all new public conveniences or major refurbishments (where possible) to offer single sex and gender neutral facilities in line with current legislation.</p> <p>13. To recommend that all opportunities are regularly explored to improve the financial sustainability and continuation of public conveniences across the District such as service costs and maintenance, to include new technology, advertisement and commercial opportunities.</p> <p>14. To recommended that when a new build or major refurbishment is required that the decision matrix is used to determine if the facility is of an appropriate size (ie numbers of cubicles) and in a desirable location (see audit/review results).</p> <p>15. To recommended that any major refurbishments or new builds include costings for green/renewable technology to reduce environmental impact (energy efficiency, water use, carbon reduction) and cost efficiencies so that Members can select the most appropriate course of action for each location.</p>		
<p><u>13. WASTE CONTRACT: NEW TARGET OPERATING MODEL - VERBAL UPDATE</u></p> <p>RESOLVED</p> <p>1. To note the update.</p>	<p>O&S Committee</p>	<p>July 2022</p>

13. OVERVIEW & SCRUTINY ANNUAL REPORT 2021-22

RESOLVED

1. To recommended that Council notes the report, affirms the work of the Overview & Scrutiny Committee, and considers the following concerns raised within the report:

- **Additional Committee substitutes required to adequately address the number of apologies given.**
- **Late submission of reports continues to cause volatility in the Work Programme.**
- **Too many 'last minute' requests to include items under Urgent Business which degrades both the quality of scrutiny and the opportunity to add maximum value to the process.**

Full Council

June 2022