

Customer Services & ICT	VAT	2022/23 Charge £ : p	2023/24 Agreed Charge £ : p	2024/25 Proposed Charge £ : p	Statutory Service / Discretionary Services	Set by Government / Set By District
	T					
TOURIST INFORMATION CENTRES						
Concessionary Fares						
Application processing	T	£10.00	£10.00	N/A - Service Ending	Statutory	Statutory
CUSTOMER SERVICES						
Foreign Pension Verification	T	£10.00	£10.00	£10.00	Statutory	Government
PHOTOCOPYING						
A4 and below - black and white	T	£0.15	£0.20	£0.25	Discretionary	District
A4 and below - colour	T	£0.20	£0.25	£0.30	Discretionary	District
A3 - black and white	T	£0.30	£0.35	£0.35	Discretionary	District
A3 - colour	T	£0.60	£0.70	£0.75	Discretionary	District
A2 - black and white	T	£1.20	£1.40	£1.75	Discretionary	District
A2 - colour	T	£2.40	£2.85	£3.00	Discretionary	District
A1 - black and white	T	£2.40	£2.85	£3.00	Discretionary	District
A1 - colour	T	£4.80	£5.70	£6.00	Discretionary	District
A0 - black and white	T	£3.60	£4.30	£4.50	Discretionary	District
A0 - colour	T	£7.20	£8.65	£9.00	Discretionary	District