

Overview And Scrutiny – North Norfolk Profile Indicators

As part of the approach to the style of future Overview and Scrutiny (O&S) meetings it has been proposed that one meeting each quarter deal with scrutiny of a range of indicators including new North Norfolk profile indicators that were to be a “general state of North Norfolk”.

The intention of these indicators is to allow O&S to be able to pull key information from the reports and assess what issues the Council needs to be thinking about over the next three to six months.

The Local Government Association Corporate Peer Review made recommendations to improve the Council further including:

- Ensuring there was clarity on who is responsible for driving the leadership of change and transformation in the organisation.
- Providing more operational capacity for transformation and change, and compliance with programme and project management governance, creating more space at Corporate Leadership Team level for strategic planning. A distributed leadership model was suggested to ensure ownership, responsibility, and accountability whilst providing clarity on roles and responsibilities across different levels of management across the organisation.

The Corporate Leadership Team considered a number of approaches by way of a management response to these recommendations and decided that the most appropriate approach was the introduction of three officer based strategic oversight boards. The three oversight boards are Decarbonisation, Major Projects and, Performance and Productivity.

A copy of the terms of reference for the Performance and Productivity Oversight Board are attached.

The terms of reference for the Performance and Productivity Strategic Oversight Board includes responsibility for ensuring the appropriate Key Performance Indicators are developed and reported upon at a corporate and service level and that adequate systems are in place to robustly measure, monitor and report on key areas of performance.

It is therefore intended that the performance indicators required for Overview and Scrutiny Committee will be developed and administered by the Performance and Productivity Oversight Board.

Officers have been considering a wide range of data sets which are available from both internal and external sources. There is a significant amount of data available, some of which is already reported through other committees. Whilst it is possible to provide all of this data to the committee the vast majority of it does not meet the original intent of informing what issues the Council needs to be focussing on, as

there is no ability for the Council to influence or impact the direction of travel of these data sets.

Officers are therefore focussing on data where there is an ability to influence direction of travel.

Key themes, reflecting the Corporate Plan activities have been explored and a number of indicators have been identified and grouped accordingly. Internal data sets are currently being developed to support the stated objectives.

Broadly, these have been grouped into the following themes:

- Economy
- Housing
- Quality of Life
- Health
- Climate and Environment

It is intended to refine the data sets and undertake a short workshop with members of O&S to ensure that the proposed indicators meet the expectations of the committee and what additional contextual information is needed to support the committee in delivering their objectives most effectively. Officers are working with the Scrutiny Officer to arrange and develop this workshop. It is then intended to report on the agreed indicators to the next appropriate meeting in the themed cycle and each subsequent themed meeting in the O&S cycle.