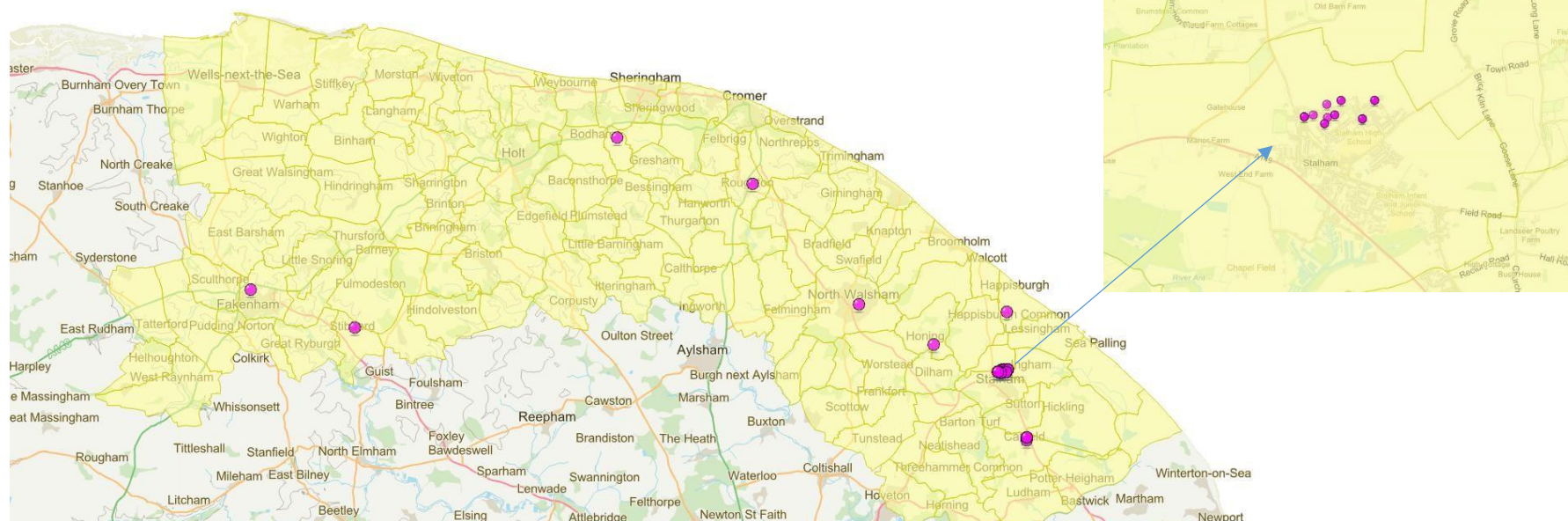


Appendix 4

Local Investment Priority Programme	- Addressing fuel poverty by supporting households with rising energy costs
Delivery Partner	- Cost of Living
Timescale	- Norfolk Warm Homes and HUG2 programme
Funding	- 1 year programme 2024/25
Outcomes	- £200,000
Added value	- 25 households supported with retrofitting measures. £160,000 grant pot to implement works and augmenting HUG2 scheme. 50 households supported with advice and guidance
	- £442,628 match funding unlocked. 79t Carbon saved

Geographical Spread of delivery



Supported Businesses

Qtr 3 report		Capital spend	159,519.06	Match	442,628.78
Property address	Advice Given	Retrofit grant value CAPITAL	Retrofit Grant REVENUE	Total Grant	Total Match
NR12 9DE	Yes	£3,080.00	£462.00	£3,542.00	£5,252.71
NR21 8AJ	Yes	£9,452.27	£1,417.84	£10,870.11	£20,091.95
NR12 9DU	Yes	£8,642.08	£1,296.31	£9,938.39	£13,758.32
NR12 9DW	Yes	£8,278.96	£1,241.84	£9,520.80	£16,151.93
NR12 9DW	Yes	£8,818.43	£1,322.76	£10,141.19	£0.00
NR12 9EB	Yes	£8,454.47	£1,268.17	£9,722.64	£19,363.59
NR12 9EB	Yes	£8,241.09	£1,236.16	£9,477.25	£9,648.09
NR12 9DE	Yes	£8,278.96	£1,241.84	£9,520.80	£10,397.77
NR12 9BW	Yes	£10,046.06	£1,506.91	£11,552.97	£6,144.62
NR12 0RR	Yes	£8,486.34	£1,272.95	£9,759.29	£8,594.50
NR12 9EB	Yes	£8,860.24	£1,329.04	£10,189.28	£14,414.07
NR21 0EX	Yes	£8,496.21	£1,274.43	£9,770.64	£23,764.89
NR29 5DG	Yes	£8,631.19	£1,294.68	£9,925.87	£19,615.25
NR29 5AP	Yes	£2,192.09	£328.81	£2,520.90	£25,731.32
NR12 9AY	Yes	£3,186.60	£477.99	£3,664.59	£24,206.61
NR25 6NX	Yes	£8,566.12	£1,284.92	£9,851.04	£21,417.81
NR28 9BB	Yes	£1,039.00	£155.85	£1,194.85	£13,168.63
NR28 9PJ	Yes	£13,436.99	£2,015.55	£15,452.54	£28,748.66
NR11 8TA	Yes	£3,305.35	£495.80	£3,801.15	£25,502.65
NR12 9EE	Yes	£5,200.00	£780.00	£5,980.00	£31,605.36
NR12 9EF	Yes	£1,540.05	£231.00	£1,771.05	£26,162.05
NR29 5DG	Yes	£3,177.17	£476.58	£3,653.75	£25,664.53
NR12 9BD	Yes	£2,924.12	£438.62	3362.74	£29,344.35
NR12 9BD	Yes	£4,140.00	£621.00	£4,761.00	£14,677.63
NR12 9EF	Yes	£3,045.27	£456.79	£3,502.06	£9,201.49

£159,519.06


£23,927.84
plus extra EPC
certificates

£183,446.90

£130.00

£442,628.78

Case Studies

Norfolk Warm Homes with UK Shared Prosperity Fund


Gary – North Norfolk Case Study

Loft, Cavity, Flat Roof Insulation, Air Source Heat Pump & Solar

Gary embarked on an energy efficiency journey through the joint support of the Norfolk Warm Homes Team and North Norfolk District Council's UK Shared Prosperity Fund (UKSPF). Cavity, Loft and Flat Roof Insulation have been installed alongside an Air Source Heat Pump and Solar Panels.

The energy efficiency improvements have increased the home's Energy Performance Certificate score by four bands, moving from F (33) to B (89). The improvements have reduced the household CO2 emissions by an estimated 7.5 tonnes per year.

Gary Stated that 'we were really worried about how we would survive next winter when our old oil central heating system finally broke down. We were informed about the Warm Homes Grants after seeking help from our local District Council. It turned out to be the best call we ever made'.

After completing an application, Norfolk Warm Homes arranged for a full home survey which found that extensive insulation work was required before a new Air Source Heat Pump could be installed. An inspection of the cavity walls found that the insulation had degraded and failed, which needed extraction and refilling.

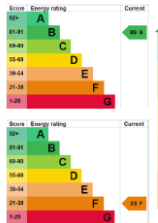


The HUG2 funding used by Norfolk Warm Homes would not cover all works identified to enable this project. It was therefore agreed that North Norfolk would provide UKSPF to supplement the funding, covering the Cavity Wall Insulation extraction and refill as well as Solar Panels to allow the project to proceed.

The enabling works reduced the home's heat loss which was a vital step to ensure that the new Air Source Heat Pump would run efficiently. The addition of Solar PV further increased energy savings and reduced the home's carbon footprint.

Gary's Feedback:

'The insulation alone has improved our home comfort and has removed any need for portable heating. The Air Source Heat Pump and hot water system is less noisy than the old oil boiler and is so much better for my health as I suffer from a lung condition that was aggravated by burning fossil fuels'.

'We can recommend the Warm Homes Scheme to everyone and encourage you to enquire. Like us it may be your opportunity to help the planet and be the best call you ever made'.

Resident Feedback Responses:

Out of the 25 homes which received additional support via UKSPF, 18 completed a post works satisfaction survey. 100% of respondents stated that they were either 'satisfied' or 'extremely satisfied' when asked how they felt about completed works. When asked about their overall satisfaction with the contractors, 12 stated they were 'extremely satisfied' and 6 stated they were 'satisfied'.

Resident Quotes:

'All very helpful people, very satisfied. Thanks'.

'All contractors were punctual, courteous and professional. I was particularly impressed with the workmanship and attitude of the ASHP installation'.

'We cannot fault the service all were extremely professional and friendly and were respectful of our property at all times as were the other contractors used throughout this process'.