

North Norfolk District Council

Overview and Scrutiny Committee Recommendations Tracker – Updated as at 6 May 25

Ref	Scrutiny Recommendation	Decision Maker	Decision	Implemented	Outcomes Achieved
17/07/24 North Walsham High Street Heritage Action Zone initiative	To update the Overview & Scrutiny Committee in 12 months' time on the impact of the North Walsham High Street Heritage Action Zone initiative and learning from this, to establish a set of evaluation criteria, including baselines, that can then be used for similar projects in other towns in North Norfolk.	Cabinet 9 Sep	Agreed		Include in O & SC meeting prior to Sep 25.
20/09/2024 Homelessness Task and Finish Group	<p>(A) To prevent homelessness, NNDC expands its homelessness service prevention work to undertake such work at an earlier stage along with multi agency support, on an invest to save basis, to seek to reduce the number of people going into temporary accommodation and the costs of that to the council that should include:</p> <p>1. Increasing the awareness and risks of homelessness in the local communities, on the value of prevention for homelessness and that early intervention requires people to ask for help before it becomes too late.</p> <p>2. Increasing its communication work which should include Parish and Town Councils and should also provide support to Councillors to enable them to help signpost those people who need housing help.</p>	Cabinet	Agreed		<p>People Services Review will redesign services with greater focus on homelessness prevention and Community Outreach from 1 April 25.</p> <p>Further consider as part of review of Homelessness and Rough Sleeper Strategy to align with development of national Homelessness and Rough Sleeper strategy and spending review Sep 25. Housing Flyer sent to all Parish Councils Nov 24. Community Outreach Officers delivering</p>

	3. Increasing the range of interventions to help people especially on benefit support and with financial viability assessments.				community-based homelessness prevention from 1 Apr 25. People Services Review will redesign services with greater focus on homelessness prevention from 1 Apr 25.
	(B) Managing homelessness Explores how it uses partner, charity, and voluntary organisations to create a series of outreach hubs and front-line services in North Norfolk for homelessness to create a network of advice and support including appropriate partner organisation(s)	Cabinet	Agreed		Community-based outreach service to be developed with partner agencies from 1 Apr 25.
	(C) Housing allocation Considers the viability of a support match scheme to match younger residents who need accommodation into a home with an older resident(s) that needs assistance in a similar way to the scheme in Cornwall Supportmatch Homeshare - Cornwall Council.	Cabinet	Agreed		No further action – requires additional resources and is not a priority at this time.
	(D) Increase housing supply 1. Continues to encourage its Councillors to work within their local communities to seek to find additional plots of land that can be used for new affordable housing schemes. 2. As a medium-term solution looks at setting up an investment partnership to provide affordable local housing for local people at social, discount and market rent. We would recommend the model used by Cambridge City Council and Gravesham Borough Council who set an investment partnership with the Hill Group on a 50:50 basis.	Cabinet	Agreed		Ongoing. Housing Strategy/Corporate Plan action Jun 26.

	3. Explores the use of Solo Haus one bed housing where additional temporary accommodation for single people is required.				Proposals for expansion of Council's TA Apr 25.
	<p>(E) Increase affordable house building/supply</p> <p>1. Undertakes an audit of shop fronts away from primary retail areas and empty units above and behind shops to assess their potential for conversion to residential usage or renting out rooms.</p> <p>2. An affordable housing conference be set up to encourage Parish and Town councils to create neighbourhood plans that include allocations for community led development for local people and encourages community land trusts to come forward with affordable schemes in rural exception sites.</p> <p>3. Continues to seek from Norfolk County Council a minimum 50% return of the extra Council tax that will be received from the new extra second homes premium and that the money the Council receives is ringfenced for affordable housing.</p> <p>4. Responds to the Government consultation on changes to the National Planning Policy Framework on the definition of affordability.</p> <p>5. Explores the potential to use Better Society Capital/National Homelessness Property fund 2 funding for 3-to-4-bedroom properties National Homelessness Property fund 2 Better Society Capital.</p>	Cabinet	Agreed		<p>No further action – requires additional resources.</p> <p>Housing Strategy and Planning Policy to consider conference Sep 25.</p> <p>Negotiate retention of 50% Second Homes Premium Mar 25.</p> <p>Response completed.</p> <p>Consider as part of review of Homelessness and Rough Sleeper Strategy Sep 25.</p>
	(F) Increase/sustain Private rental tenancies	Cabinet	Agreed		

	<p>1. Explores the model of using a local estate agency to set up a Council letting agency and also looks at whether homelessness prevention grant could be used to bring empty properties back into use.</p> <p>2. Encourages the new government to continue the previous government's work on introducing an appropriate licencing scheme for all short-term lets.</p> <p>3. Continues to engage proactively with private landlords and considers whether setting up a Landlords Forum would be beneficial with an introductory conference type session including mortgage brokers, lenders, insurance companies as well as landlords and housing associations to explore solutions to the issues Landlords are experiencing.</p>				<p>Await further government proposals</p> <p>Await further government proposals</p> <p>Consider as part of review of Homelessness and Rough Sleeper Strategy Sep 25.</p>
	<p>(G) Reducing Long Term Empty Homes.</p> <p>1. Continues to have an Empty Homes Officer as a permanent role.</p> <p>2. Considers how to increase engagement with the Town and Parish Councils on the number of long-term empty properties in their areas.</p> <p>3. Continues to investigate whether funding could be found to refurbish empty properties for people in housing need.</p>	Cabinet	Agreed		Ongoing.
	(H) Sustain social tenancies.	Cabinet	Agreed		

	<p>1. Continues to investigate with registered providers on the reuse of sheltered housing and to seek fewer age designated homes.</p> <p>2. Continues to have a strategic discussion with the registered providers on potential disposals that may occur over the next few years.</p> <p>3. Encourages registered providers to ensure sufficient target hardening is provided in Domestic Abuse cases.</p>				Ongoing.
	<p>(I) Prevention of/provision for victims of Domestic Abuse.</p> <p>1. Explores how partner organisations can be used to help with homelessness prevention especially in domestic abuse cases that would include tenancy support by the Registered Providers and spreading awareness to Parish and Town Councils and Councillors.</p> <p>2. Asks the new Norfolk Police and Crime Commissioner whether the offer of scoping out a pilot that moves out the perpetrator in domestic abuse cases rather than the victim is still valid.</p>	Cabinet	Agreed		Requires update.
20/09/2024 Corporate Plan Reporting	More detailed information be provided within the action plan that would include delivery dates where possible and success criteria to give a greater understanding of the progress being made against each of the RAG targets.	Cabinet	Agreed		Corporate Plan Annual Action Plan
12/03/2025 NZSAP	NNDC Net Zero Strategy and Climate Action Plan (NZSAP), which details how NNDC will meet the Net Zero target by 2030. This requires routine measuring of our carbon emissions and the reporting of the progress we have made.		Agreed	1 year programme 2024/25	Local Investment Priority 'Decarbonisation and Growth' programme' addressing rising energy costs by supporting businesses with decarbonisation measures.

					Net Zero 2030 Strategy and Climate Action Plan
12/03/2025 Corporate Plan	Corporate Plan Action Plan Mar 2025 – Apr 2026.				Corporate Plan Annual Action Plan
Apr 2025	Norfolk and Waveney Integrated Care Board.				<p>The Norfolk and Waveney Integrated Care Board is undertaking a public consultation on possible changes to the Out of Hours GP Service (which at present has bases in Fakenham and North Walsham); the Norwich Walk-In Centre and Vulnerable Adults Service.</p> <p>As a key local stakeholder North Norfolk District Council has made the following recommendations:</p> <p>To push back on the closure or reduction of out of hours GP service specifically at North Walsham and Fakenham. This includes the walk in services currently available.</p> <p>Request additional information/data that led to the current statistics.</p> <p>Unanimous agreement that all services should be invested in, rather than reduced.</p>