

Exemptions granted from 06 March 2026 to 14 May 2026

Date	Contractor	Type of Work	Amount (rounded to nearest pound)	Exemption (Chapter 9, Paragraph 9, Constitution)
16/3/26	Flowbird	Maintenance and back office costs to operate 46 pay and display machines on our car parks for two years.	£90,000	(l)The contract is an extension to an existing contract and a change of supplier would cause disproportionate technical difficulties, diseconomies of scale or significant disruption to Council services (such as software procurement).
18/3/26	Civica	Implement Transparent Data Encryption (TDE) on the OPENRevenues database	£13,500	(c) are of a proprietary type only available from a single supplier
31/3/26	Bottomline	To enable the setup of a new contract with Bottomline software, this is used for the Council's Direct Debit collection and payment runs.	£44,502	(l) The contract is an extension to an existing contract and a change of supplier would cause disproportionate technical difficulties, diseconomies of scale or significant disruption to Council services (such as software procurement).
08/4/26	Iken	Case management software, upgrade from desktop version of existing software to cloud based version.	£20,400	(l)The contract is an extension to an existing contract and a change of supplier would cause disproportionate technical difficulties, diseconomies of scale or significant disruption to Council services (such as software procurement).
22/4/26	HOP Consulting Ltd	Consultants to provide both pre and post tender services to include structural design, tender documentation, CDM, temporary works design and full contract administration services	£69,050	(g) are for the supply of goods or services where there is only one supplier and no acceptable alternative

		including quantity surveying role relating to Cromer Pier.		
14/5/26	Flowbird	The purchase of 6 new Flowbird Pay and display machines to replace older, end of life, and problematic machines	£22,500	(g) are for the supply of goods or services where there is only one supplier and no acceptable alternative

Notes

- The previous period reported to GRAC was for the period 13 November 2025 to 6 March 2026
- In that period three exemptions were reported to the Committee.
- The next reporting period to GRAC will follow on from the last reporting period.