

DEVELOPMENT MANAGEMENT PERFORMANCE UPDATE - NOVEMBER 2021

1. Introduction:

1.1 This report sets out performance in relation to the determination of planning applications in both Development Management and Majors teams on the basis of speed and quality of decision against national benchmarks. This report is provided as an analogous report to the reporting of The Planning Portfolio Holder to Full Council. The report is provided on a monthly basis going forward.

2. Background:

2.1 The table below sets out the current national performance targets as set by Central Government as measured over a cumulative 24-month period.

Measure and type of application	Threshold and assessment period
Speed Major Development	60% of applications determined within 13 weeks or an agreed extended deadline over a 24-month cumulative period. NB for EIA development this extends to 16 weeks or an agreed extended deadline.
Quality Major Development	Not more than 10% of appeals overturned over a 24 month cumulative period.
Speed of Non-major ¹ Development	70% of applications determined within 8 weeks or an agreed extended deadline over a 24 month cumulative period.
Quality of Non-major Development	Not more than 10% of appeals overturned over a 24 month cumulative period.

3. Current Performance:

3.1 The current period for assessment runs from 2019 to 2021. Applications performance data in relation to speed of decisions for Majors and Non-majors is shown below for quarters from October 2019 to June 2021, with current position at end of August shown in the July to September 2021 quarter.

3.2 Major developments as measured under Table 151 of MCHLG guidance:

		All Major Decisions	Major Decisions within 13 weeks	PPA, EoT or EIA Decisions	PPA, EoT or EIA Decisions in time	Out of time	Result
Q2	Jan - Mar 2020	5	0	4	3	2	60%
Q3	Apr - Jun 2020	6	0	6	6	0	100%
Q4	Jul - Sep 2020	3	1	2	2	0	100%
Q5	Oct - Dec 2020	7	2	5	5	0	100%
Q6	Jan - Mar 2021	8	0	7	4	4	50%
Q7	Apr - Jun 2021	4	0	4	3	1	75%
Q8	Jul - Sep 2021	1	0	1	1	0	100%
Q1	Sep – Dec 2021	2	0	2	2	0	100%
	total	36	3	31	26	7	81%

Minimum level required 60%

* *EoT – Extension of Time Period for determination.*

- 3.3 Performance in major developments remains stable, i.e. 21% above national designation for intervention on performance measures. Officers and managers are focused on performance improvements to ensure the figures move to the 95% mark.
- 3.4 Returns in September and October have all been within agreed time periods for decisions. Our challenge is to also increase the number of major decisions in this current quarter. This will require timely progress of s106 negotiations and that those active cases where the Council is minded to grant permission in the remainder of this quarter.

3.5 Non Major Performance as measured under Table 153 of MCHLG guidance:

	Non-major Decisions	Non-major Decisions within 8 weeks	PPA, EoT or EIA Decisions	PPA, EoT or EIA Decisions in time	Out of time	Result
Q1	297	168	112	91	38	87%
Q2	259	143	107	96	20	92%
Q3	200	71	122	110	19	91%
Q4	182	44	131	126	12	93%
Q5	235	61	155	118	56	76%
Q6	308	41	178	130	137	56%
Q7	298	83	123	104	111	63%
Q8	284	79	169	158	40	83%
	2063	690	1097	933	440	79%
	Minimum level required					70%

* *EoT – Extension of Time Period for determination.*

Performance in non-major developments is improving in terms of speed our Q8 figures showed improvements to 83%.

October was an even better month with:

106 decisions / 33 within 8 weeks / 69 EoT / 67 within EoT – 94% in time

The position is one of sustained performance improvement both in terms of productivity (106 decisions); and better reliance for our customers i.e. more cases being determined in 8 weeks, and only by very limited exception otherwise being out of time.

Our revised 2-year average will take time to recover, officers strive for good levels of productivity. Our benchmarks will be to average around 300 decisions (that are registered for performance analysis) per quarter, and for those decisions to be at 90 to 95% of cases “in time”.

3.6 Appeals performance data (the quality criteria) is defined as no more that 10% of all appeals against the Council’s decisions being overturned over via the appeal process over the same two-year period.

3.6 For major development appeals the current figure to October remains at 2.44%; this is single case overturned during the 2-year performance period in Spring 2021.

3.7 For Non-Major development the figure is 0.49%; the appeals determined are independently reported on a monthly basis to Development Committee, members will be aware of the strong performance from the Council in this area with a single case being overturned at appeal in August.

4.0 Influencing factors and actions

4.1 Officer caseloads – When last speaking to members I offered to report on the number of older cases held in the service's live caseload. Current live case load of all matters stands at 584 items (575 September). Average caseloads in the Non-Major's teams stand at 39 cases per officer, with 25 cases per officer in the Majors team. High rates of validation are being achieved with average timing being around 3 days per case for the PPU team.

4.2 Software updates – No new software updates are expected in the near future.

4.3 Staffing – there have been no substantive absences through illnesses to report.

4.4 Consultations – pressure remains in this area; officers are encouraged to be proactive. Engaging with consultees and keeping customers up to date with any outstanding matters.

4.5 Key performance areas for improvement have been discussed and agreed with the Director of Place and Climate Change, and The Planning Portfolio holder:

- Extension of time period, only requested on a bespoke case by case basis. Vast majority of extended timescales being achieved.
- Monitor any need to boost capacity in the short or longer term.
- Enhanced performance management reports for Case Officers, Team leaders and Managers,
- Improved communication agents / applicants
- Improved business process.

5.0 Recommendations:

5.1 Members are asked to note the content of this report.